

# AsOne Healthcare IPA, LLC

Job Title: **Director of Quality and Compliance**

Location: 590 Avenue of the Americas, New York NY 10011

Position Description:

AsOne IPA is currently seeking a highly motivated Director of Quality and Compliance. This position reports to the Executive Director and is viewed as a critical team member within an emerging IPA whose responsibilities include overseeing ongoing quality improvement activities for the collaborative and oversight of compliance activity. This is a unique opportunity to be a key contributor to the development and success of newly formed IPA whose mission is to transform health care through integrated, evidence based, family focused care.

About AsOne:

AsOne is a health care IPA whose mission is to provide primary care, mental health services, substance abuse treatment, care management, and social determinants of health assistance, in a unified family-based treatment approach aimed at servicing intergenerational and complex health needs. Anchored in community-based providers, evidence-based care and a population health approach, AsOne seeks to deliver sustainable improved health outcomes for children, adults and families. AsOne ultimately seeks to reshape the future of healthcare for children and adults by establishing family as the nexus for health, not only improving the health and lives of one client or patient at a time, but entire families at once, in an effort to break the cycle of co-occurring illness and ailment that often afflicts high-risk families and communities. Our vision is of an evidence-based healthcare treatment system that acts “as one” in delivering whole-person care.

AsOne is one of several collaboratives funded by New York State to participate in the State’s behavioral health Value-Based Payment (VBP) readiness grant program. The overall goals of the program are to prepare behavioral health providers to participate in VBP arrangements and to encourage payers to work with behavioral health providers. This grant currently funds operation of the IPA. More about this program can be found here:

<https://www.omh.ny.gov/omhweb/bho/bh-vbp.html>

Based in New York City, AsOne was founded by six partnering institutions: Acacia Network; Community Healthcare Network (CHN); The Door; the Institute for Community Living (ICL); The New York Foundling; and Rising Ground. AsOne now includes numerous additional network and affiliate providers serving low-income children and adults with complex behavioral and other health needs.

### Position Responsibilities:

- Lead the development and monitoring of internal and external quality metrics with support and feedback from the AsOne Quality Oversight committee.
- Operationalize continuous quality improvement initiatives among AsOne network members on how to improve quality while recognizing that each organization may approach quality improvement uniquely.
- Support follow-up of corrective action plans.
- Design and perform data analysis to support the strategic work of the IPA in value based contracting discussions and negotiations.
- Synthesize data, prepare QI reports, identify opportunities for improvement, contribute to action plans and review progress using data.
- Solicit feedback and recommendations from the AsOne Quality Oversight committee as appropriate.
- Present results of improvement efforts and ongoing performance measures and make recommendations to AsOne staff, Board and committee staff.
- Develop and implement an outreach and training process for utilization of a new patient consent form and patient consent tracking by AsOne network providers.
- Contribute to AsOne's implementation of a new network wide shared IT Platform, which includes working with the vendor and AsOne member organizations in a data reconciliation process to ensure that merger of patient records is accurate.
- Oversee the organization's compliance program and related activity.
- Serve as designated Privacy Officer for the organization.
- Accepts other job duties as assigned.

### Knowledge, Skills and Experience

- Bachelor's degree required; Masters in public health, health policy, public administration or other relevant field preferred.
- At least five years of healthcare related experience including quality improvement, program evaluation, compliance and data analysis experience. Must include management experience, including projects, workgroups, programs or staff.
- Knowledge of relevant National and NYS metrics sets and program metrics for children and adults such as HEDIS, QARR, NCQA, MACRA, CCBHC, NYS DSRIP, HARP, Health Homes.
- Strong analytic orientation, with a proven track record of driving insightful findings from quantitative and qualitative data.
- Experience operationalizing data findings to implement change.
- Experience in the use of spreadsheets database and business intelligence tools including Excel for QI related data management and display.
- Strong analytic skills with experience analyzing data using SQL, Microsoft Excel and other statistical software such as SAS or SPSS.
- Experience working with community based or non-profit organizations that serve vulnerable, low-income populations.

- Knowledge of/experience with NYS Medicaid, DSRIps, NYS Health Homes and/or value based payment initiatives helpful.
- Six Sigma experience a plus.
- Understanding of HIPAA and other applicable statutes or regulations concerning patient privacy and appropriate use and sharing of healthcare data.
- Strong interpersonal skills and written and verbal communications skills.
- Strong customer service and relationship management skills and experience.
- Outstanding skills in data collection, analysis, and presentation of findings required.
- Strong organizational skills.
- Willingness to travel throughout New York City to meet with AsOne network members when necessary.
- Ability and willingness to function independently and proactively.
- Passion for helping people and organizations work more effectively.
- Team player attitude with entrepreneurial spirit.

Application Information:

AsOne is committed to workplace diversity and inclusion. We are equal opportunity employers and do not discriminate in hiring or employment on the basis of race, color, religion, national origin, gender, marital status, sexual orientation, age, disability, veteran status, or any other characteristic protected by federal, state, or local law.

AsOne offers a competitive salary with a comprehensive benefits package. Interested applicants may send a resumé, cover letter and salary requirement to Megan Li at [meganli@sachspolicy.com](mailto:meganli@sachspolicy.com).